If a Manufacturer has cause to complain about the certification service received from the Company, they should contact the Managing Director. Details of the applicable complaint procedure, its resolution and escalation will be provided on receipt of any written complaint

**Details of the Complainant**

|  |  |
| --- | --- |
| Name of Contact Person |  |
| Company Name |  |
| Position |  |
| Address |  |
| Country |  |
| Mobile number |  |
| Land line number |  |
| Email address |  |
| Website |  |

**Details of Complaint**

|  |
| --- |
| **CML Project Number -** xxxx |
| **Please Provide Brief Details of Complaint** |
|  |

|  |  |
| --- | --- |
| Signature |  |
| Date | xx/xx/xx |

Please return this form to [info@cmlex.com](mailto:info@cmlex.com) or upload via our contact page