

# Certification Agreement

## Contents

|    |                                                                                          |   |
|----|------------------------------------------------------------------------------------------|---|
| 1  | Introduction .....                                                                       | 2 |
| 2  | The Company .....                                                                        | 2 |
| 3  | Agreement .....                                                                          | 2 |
| 4  | Definitions .....                                                                        | 2 |
| 5  | General .....                                                                            | 3 |
| 6  | Ownership .....                                                                          | 3 |
| 7  | Conditions of Certification .....                                                        | 3 |
| 8  | Special Conditions for Safe Use .....                                                    | 3 |
| 9  | Non-conformities and Manufacturing defects .....                                         | 4 |
| 10 | Monitoring Normative Documents .....                                                     | 4 |
| 11 | Surveillance .....                                                                       | 4 |
| 12 | Sample Availability .....                                                                | 4 |
| 13 | Pending Changes or Updates to Product or Certification Scheme .....                      | 5 |
| 14 | Complaints to the Manufacturer .....                                                     | 5 |
| 15 | Payment .....                                                                            | 5 |
| 16 | Organisation Changes .....                                                               | 5 |
| 17 | Misuse of Notified Body's identity .....                                                 | 6 |
| 18 | Misuse of certification and Accreditation Mark for product certification .....           | 6 |
| 19 | Misrepresentation .....                                                                  | 6 |
| 20 | Refusal, Suspension, Withdrawal (Cancellation) or Reduction and Extension of scope. .... | 6 |
| 21 | Confidentiality .....                                                                    | 7 |
| 22 | Impartiality .....                                                                       | 7 |
| 23 | Complaints and Appeal .....                                                              | 7 |



## 1 Introduction

This document consolidates all the requirements of each certification scheme run by the Company. It is a requirement that the Manufacturer, in whose name the certificate is issued, agrees to these terms before the issue of each certificate and at other times when notified of updates to this document by the Company.

## 2 The Company

The Company is Eurofins CML BV trading as CML, whose registered office is Koopvaardijweg 32, 4906CV Oosterhout the Netherlands

It is a private limited company funded by its shareholders.

Fees charged to client are determined on a project-by-project basis, directly proportional to the estimated time taken to complete a given task plus consumable material cost. The service is provided on a non-discriminatory basis without pre-qualification of clients. Exceptions to this include but are not limited to repeated or extended delays in payment or non-payment of fees, unreasonable or repeated delays in the supply of samples or certification information, any form of abuse or attempted bribery towards Company staff or its other clients, misuse of certificates, logos and marks, failure to respond to requests for compliance.

## 3 Agreement

This agreement applies to all Certificates issued by the Company under the ATEX Directive 2014/34EU certification scheme:

EU Type-examination Certificate Annex III EU type-examination

Quality Assurance Notification Annex IV Production QA and Annex VII Product QA

Certificate of Conformity Annex V Product Verification

Conformity to Type Notification Annex VI Internal Production Control + Supervised Product Testing

Type-examination Certificate Annex VIII Internal Production Control

Certificate of Conformity Annex IX Unit Verification

## 4 Definitions

**Manufacturer** – An organisation (legal entity) in one more location that carries out or controls such stages in the manufacture, assessment, handling, and storage of a Product that enables it to accept responsibility for continued compliance of the product with the relevant requirements and undertakes all obligations in that connection. The Manufacturer and appropriate identification of manufacturing location always appears on the product label without exception. Certificates are always issued in the name of the Manufacturer (s) but may be primarily identified as either the Applicant or Manufacturer depending on the certification scheme. Note that this does not exclude and agent of a Manufacturer or designer of the equipment from applying for certification. Any subsequent certificate however will be issued in the name of the Manufacturer irrespective of the owner of the part or all the design or intellectual property. The Company shall always assume that the agent or designer has protected their rights by appropriate means.

**Product** – the equipment, system, component, or assembly that is the subject of the Certificate.



Certificate – A statement in paper or electronic form, issued under the authority of the Company that attests the compliance of a Product with stated certification scheme(s) and/or requirements of relevant normative documents.

## **5 General**

The Manufacturer shall additionally comply with the relevant sections of following documents amended from time to time by the issuing authority. These documents describe the certification evaluation rules and procedures. On request the Manufacturer shall assist the Company with its duties and responsibilities prescribed in relation to Certificates issued in the name of the Manufacturer.

Directive 2014/34/EU – Equipment and protective systems intended for use in potentially explosive atmospheres.

EN ISO/IEC 17065:2012 Conformity Assessment - Requirements for bodies certifying products, processes, and services.

EN ISO IEC 17025:2017 General Requirements for the competence of testing and calibration bodies

## **6 Ownership**

All Certificates are the property of the Company and shall be returned and withdrawn from circulation on request. On request the Manufacturer shall also cease to use References to Certificates, the Company and RvA or other regulatory body in its literature, communications, website, or other marketing material. The copyright belongs to the Company. The Manufacturer is permitted to copy the certificate but only in its entirety while the public register of certificates show that the certificate status is current or valid.

## **7 Conditions of Certification**

The Manufacturer shall always fulfil the requirements stated on any Certificate and shall manufacture the product defined in the certificate without modification.

## **8 Special Conditions for Safe Use**

The Manufacturer shall ensure that purchasers and users of the Certified Product are informed about in special conditions for safe use stated on any Certificate.



## 9 Non-conformities and Manufacturing defects

The Manufacturer shall monitor and immediately declare to the Company certified product manufacturing non-conformities and defects to the Company and implement required changes to certified products and controlled drawings as a result of a review by the Company. The Company may charge for this review. The Manufacturer shall cooperate fully and openly with any investigation by the Company. The review may include recommendation for recall of products at the Manufacturer's expense.

The Manufacturer shall immediately implement action required to correct non-conformities found during surveillance audits or as requested by the Company.

The Manufacturer shall communicate with its clients on request by the Company informing them about changes to the Product, amendments to its Certificate, its use, maintenance, or recall.

The Manufacturer shall not without consultation with the Company, modify the Product after manufacture to correct a manufacturing defect, or other fault or oversight in order to bring Products "back into compliance with the Certificate".

## 10 Monitoring Normative Documents

The Manufacturer shall routinely monitor normative documents and technical standards controlling marking, construction and production and promptly implement significant changes to certified products or approved certification drawings. Significant changes to the product and associated drawings and documentation shall be verified by the Company through the issue of a variation to the Certificate.

## 11 Surveillance

On request, the Manufacturer shall allow the Company (and its representatives) access to its premises and where relevant, the Manufacturer's subcontractors for the purpose of routine, announced and unannounced surveillance of manufacture or product investigation. The Company may also be accompanied by observers representing regulatory bodies. The Manufacturer will be informed about observers in advance. Charges will be levied for the cost of all surveillance.

The Manufacturer shall not unreasonably deny access to the manufacturing location, relevant information, or documentation for the purposes of any surveillance and shall at all times accompany auditors outside normal office environments. The costs and frequency of surveillance are available on request. The decision to initiate and repeat announced, or unannounced surveillance is at the sole discretion of the Company based on reasonable grounds.

The manufacturer shall implement, without delay, any corrective or preventive actions required by the Notified Body to address audit actions.

## 12 Sample Availability

The Manufacturer shall provide additional product samples for testing on request to facilitate in the surveillance or investigation of the product manufacture.



### **13 Pending Changes or Updates to Product or Certification Scheme**

The Manufacturer shall inform the Company about any pending changes to the certified Product design or relevant manufacturing system. The Manufacturer shall apply for a variation to the Certificate should the change to the design, or system controlling manufacture, in the opinion of the Company, require further assessment and certification. The application for a variation shall include at least a detailed written description of the changes, a declaration that no further changes will be made and two copies of the original certified drawing(s) – one unmodified and one marked-up clearly identifying the proposed changes.

The Manufacturer shall implement any actions notified to them by the Company as a result of changes to certification scheme requirements or applicable standards. The Manufacturer shall cooperate with the Company in verifying the implementation of any actions.

The Manufacturer shall appoint a person or persons responsible for liaison with the Company under this section. Refer to EN ISO/IEC 80079-34 Responsibility and Authority

### **14 Complaints to the Manufacturer**

The Manufacturer is required to keep a record of all complaints and their resolution in relation to the certified product. This record shall be made available to the Company on request. The Manufacturer shall document and take appropriate action with respect to such complaints and any deficiencies found in the product or manufacturing system that affect compliance with the requirements for certification. The Manufacturer shall handle these deficiencies in accordance with the requirements in sections on “Non-Conformities and Manufacturing Defects” and “Pending Changes” in this Agreement.

### **15 Payment**

The Manufacturer shall pay or arrange for payment of all fees and outstanding debts owed to the Company. Non-payment of debts will lead to suspension of Certification or refusal to Certify.

### **16 Organisation Changes**

The Manufacturer shall inform the Company of a change in its ownership or control. The Company at its sole discretion may suspend the Certificate until it is satisfied the requirement of the Certification Scheme continue to be met.

The Manufacturer shall inform the Company without delay of a change that may affect its ability to conform to the certification requirements. Such changes include but are not limited to:

Change of organisation and management (key managerial, decision-making, or technical staff)

Change of contact address or manufacturing location

Major, substantial and material changes to the quality management system affecting certification.

Change of supplier of significant components or assemblies affecting certification



## **17 Misuse of Notified Body's identity**

The Manufacturer shall not use the name of the Company or its Certificates, or registration references such as notified body identification number in a misleading manner.

The Manufacturer shall not make references to the name of the Company in publicity material, articles, papers, social media, website or other literature or communication without express permission other than as provided in this agreement.

## **18 Misuse of certification and Accreditation Mark for product certification**

Eurofins CML B.V. does not provide a certification mark to its clients or certification holders. Therefore, certification holders are not authorized to affix the RvA accreditation mark in combination with a CML certification mark to their products, product packaging, letters, procedures, or business cards.

## **19 Misrepresentation**

The Manufacturer shall only make claims regarding certified products that are consistent with its Certificate and the certification scheme. The Manufacturer shall not use its product Certificate in a manner that is likely or does bring the Company into disrepute. The Manufacturer shall not make any statement about the product Certificate that the Company at its sole discretion considers misleading or unauthorised.

Upon Suspension, Withdrawal or Reduction of certification the Manufacturer shall cease to use or remove or amend inaccurate references to the certificate and certification scheme in any media.

## **20 Refusal, Suspension, Withdrawal (Cancellation) or Reduction and Extension of scope.**

Reduction of a certificate scope is either at the request of the client or as required by the Company. For example, the reduction of number of products in a range or reduced function or vice versa. Reduction or extension would normally be covered by the issue of a Variation appended to the certificate.

In case any compliance issues are identified as part of a surveillance audit, the company reserves the right to suspend the certificate. The certificate will be reinstated upon satisfactory completion of all required corrective actions

Involuntary suspension may also occur due to the non-payment of any debt. Alternatively, a company may voluntarily suspend its certificate if it ceases manufacturing the product or due to any other business reasons.

A certificate cannot be suspended indefinitely. For suspensions initiated by CML, the maximum duration is 12 months, after which the certificate will be cancelled. Without additional notice If the client requests the suspension, there is no time limit, but CML is required to periodically review the certificate's status and contact the client for an update as necessary.

Withdrawal (Cancellation) of a certificate is an enforcement action by the Company for failure to satisfactorily comply with enforcement communication issued by the Company. For example, but not limited to non-compliance with the conditions of certificate issue or failure to implement corrective action in a timely manner, failure to cooperate in relevant investigations or reasonable requests for information or failure to provide



samples and documentation for repeat testing and evaluation. Once a certificate is withdrawn, reinstatement is not possible. A new application for certification would be required.

Refusal of a certificate is the decision by the Company not to certify a product. This decision can be made at any time and may be based on but not limited to the following, inability to comply with any clause of the applicable standards, failure to provide required sufficient information or samples such that compliance cannot be assessed, test failure, production management system short-comings, non-payment for services. The Company will make a written statement of its reasons for refusing certification. The Applicant may appeal this decision, using the complaint and appeal procedure.

The client can request to confirm validity of Eurofins CML BV certificates by completing the application form and Eurofins CML BV aim to supply confirmation of the validity within 1 working day of receipt of request. The form can be found on the CML website via this link [Legal](#)

The Company shall inform the relevant authorities (notifying authority in the case of notified body activities) of the refusal, restriction, suspension, or withdrawal of certificates.

## 21 Confidentiality

The Company will keep all communication, documentation, and contractual information confidential. This information will not be released to any third-party unless as required by law (in this case the Manufacturer will be informed of the disclosure unless the Company is prohibited to do so by law) or regulatory body governing the scheme. Information may be transmitted to outsource agents or contractors for the purposes of assessment, surveillance, or maintenance of the applicable Certification scheme. All outsource agents and staff are covered by similar confidentiality requirements. The existence of an issued certificate, its amendments, validity status, issue date, the Product name and type, the name of the Manufacturer, as well as their address and website, are maintained on the company's (private) certificate register..

## 22 Impartiality

The Company is required to maintain impartiality in relation to certification decisions. The Manufacturer shall not engage in activities that are intended to influence the outcome of any certification decision, for example, but not limited to subjecting the Company staff, associates, agents, directors, committee members and contractors to any form of direct or indirect bribery, abuse, harassment, threats, blackmail, intimidation, or bullying.

## 23 Complaints and Appeal

Complaints about the company and appeals against decisions made by Eurofins CML must be made in writing and, in the case of appeals, within 21 days of receipt of the Eurofins CML decision. Address your complaint or appeal to the Managing Director. Once your complaint / appeal has been received, the Managing Director will notify you of the detail of the applicable complaints and appeals procedure, including the resolution and escalation procedure.



|                         |                           |
|-------------------------|---------------------------|
| Agreed by (Client Name) | Agreed by Eurofins CML BV |
| Print Name              | Print Name                |
| Position held           | Position held             |
| Signature               | Signature                 |
| Date                    | Date                      |